

# 2021 Nursing Annual Report



**CONWAY REGIONAL**  
HEALTH SYSTEM

# FROM THE CHIEF EXECUTIVE OFFICER:

Conway Regional nurses,

As I reflect on 2021, I think about you, the award-winning nurses and patient caregivers that have achieved so much. You work hard to provide the highest quality of care for your patients, and you care for your peers in the same way.

I am grateful to have walked alongside you as One Team carrying out our One Promise during 2021. You are bold and exceptional, and you answered the call during a difficult time.

Please enjoy this brief review of nursing at Conway Regional in 2021. I thank you for your part in it.

Sincerely,



Matt Troup, FACHE  
Chief Executive Officer



# 2021 BY THE NUMBERS

**36** APRNs

**534** RNs

**60** LPNs

**868** Nursing Students

**47** Surgical Techs

**72** Medical Assistants

**190** Patient Care Techs

**18** RN Residents

**67.46%**

of all Conway Regional Health System Nurses hold a BSN or higher

**21.6%**

of all Conway Regional Health System RNs hold a professional board certification

Turnover Rates:  
**9.1%** APRNs  
**13.46%** RNs  
**5.9%** RN Residents

New Hires:  
**8** APRNs  
**65** RNs  
**14** LPNS

Clinical Advancement Program  
\$116,000  
32 RNs

RN Residency Program  
222 Total graduates

# LEADERSHIP & AWARDS

**5** Nursing Directors

**8** Nursing Managers

5 DAISY Awards  
5 BEE Awards

AY's Best Women in  
Healthcare  
8 Nurses

AY's Best of 2021  
Person of the Year, Intriguing  
Women in Business, & Best Boss

**Angie Longing, MHSM, BSN,  
RN, NE-BC CNO**

40 Nurse Leaders Under 40

**JoLeigh Davidson, BSN, RN**

Faulkner Lifestyle Reader's Favorite

Favorite Nurse

**Lauren Blansett, DNP, RN, APRN, FNP-C**

Favorite Home Health  
Favorite Hospital

Best of Faulkner County  
Hospital

Home Health Care  
Person of the Year

**Misty Birdwell, MSN, RN, APRN, FNP-C**



We are committed to being the regional leader in providing exceptional, innovative nursing care to those we serve.

# RESEARCH

## Completed Studies

“Examining criterion validity of the mMinds tool compared to the CIWA tool for patients with alcohol withdrawal prevention and management in a critical care setting”

Gabriel Gartman, RN, Shana Kersey, BSN, RN, Tilli Watson, BSN, RN, CCRN-K,  
Pamela Ashcraft, PhD, RN, PHCNS-BC

“Implementation of Paramedics in the Emergency Department”

Meg Prince, MSN, RN, NE-BC, CNL, Amanda Irby, BSN, RN, NE-BC, CEN,  
Holly Langster, DNP, RN, FNP-C, HCA, CENP

“Feasibility and Initial Effect of a Collegiate Interprofessional Intervention on Outcomes for People with Dementia in the Community and Their Caregivers”

Suzette Marks, DNP, MSNed, RN, RN-BC, Annette Gartman, MSN, RN,  
Kerry Jordan, PhD, RN, CNS, CNL-BC, Michael Gallagher, PhD,  
Richelle Weese, MS, CCC-SLP, Duston Morris, PhD, MS, CHES, CHC

## Active Study

“A clinical comparison of 'saline only flush' versus 'saline plus heparin flush' in maintaining catheter patency of peripherally inserted central catheters (PICC) of adult patients in the acute care setting”

Brenda Garlington, BSN, RN, VA-BC, Cynthia Webster, BSN, RN, VA-BC,  
Eryn Zimmerebner, BSN, RN, Lori Reynolds, BSN, RN, OCN, Laura Hall, DN

*\*Thank you to the University of Central Arkansas Faculty who participated in these research studies with Conway Regional Health System*

# PRESENTATIONS

## 40 Nurses Leaders Under 40 Celebration

Shana Kersey, BSN, RN & Tilli Watson, BSN, RN, CCRN-K

“Examining criterion validity of the mMINDS tool compared to CIWA tool for patients with alcohol withdrawal prevention and management in a critical care setting”

September 21, 2021

## 2021 ANCC Pathway to Excellence and National Magnet Conference

Ashley Pierce, BSN, RN, CCRN & Lori Reynolds, BSN, RN, OCN

“Employees’ Perception of Professional Control and Governance”

November 11, 2021

Conference participants included nurses from across the United States and many other countries. Ashley and Lori led a session where they reviewed the 2018 Professional Governance study results and details of the CRHS shared governance model.

Many attendees followed up with Ashley and Lori after the conference ended.



# INPATIENT INDICATORS

Percent of Inpatient Units Outperforming the National Benchmark, majority of four quarters:

Injury Falls  
**54%**

Central Line-Associated  
Bloodstream Infections  
**67%**

Hospital-Acquired Pressure  
Injuries  
**75%**

New Healthcare-Onset CDiff  
**90%**

Catheter-Associated Urinary  
Tract Infections  
**100%**

Device-Related Hospital-Ac-  
quired Pressure Injuries  
**83%**

# PATIENT EXPERIENCE SCORES

## Ambulatory Surgery

Staff worked together to care for you

**97.04**

Large PG Database Score

**96.55**

## Inpatient

Staff worked together to care for you

**90.64**

Large PG Database Score

**89.21**

## Emergency Department

Staff worked together to care for you

**86.45**

Large PG Database Score

**83.1**

## Outpatient

Staff worked together to care for you

**95.55**

Large PG Database Score

**94.97**

